

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, August 08, 2011 11:37 AM
To: 'rhwh99@embarqmail.com'
Subject: FW: Email Regarding Duke Energy Carolinas, LLC

Dear Mr. Hollingsworth,

This is to acknowledge receipt of your email of August 8, 2011 to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-271-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

Gates, Nina

From: RODGER HOLLINGSWORTH [rhwh99@embarqmail.com]
Sent: Monday, August 08, 2011 10:01 AM
To: Commissioner.Mitchell
Cc: Commissioner.Mitchell
Subject: PSC Website Comments:

Did i hear right on the news that Duke wants a 17% rate hike? man thats funny the shape the economy is in people are barely hanging on, No one is getting cost of living adjustments much less raises.I thought thats why we let them build all these nuclear plants was for cheap power.who do we need to complain to ? If prices keep going the poor folks are going under! Whens the last time you got a 17% raise ? If you ever worked on one of their jobs and seen the waste you would be shocked! They do not need a 17% increase at the worst time in 30 years in the U.S. thanks rhwh99@embarqmail.com

Easterling, Deborah

From: Minges, Josh
Sent: Monday, August 08, 2011 11:27 AM
To: rhwh99@embarqmail.com
Subject: FW: Response to Your Recent Correspondence to the SC Public Service Commission
Attachments: hollingsqorth.pdf

From: Minges, Josh
Sent: Friday, August 05, 2011 3:25 PM
To: Easterling, Deborah; 'asharpe@regstaff.sc.gov'; 'tanderson@regstaff.sc.gov'; 'ccampbe@regstaff.sc.gov'; 'sfaulkenberry@regstaff.sc.gov'; 'bwkirby@regstaff.sc.gov'; 'jross@regstaff.sc.gov'
Subject: Response to Your Recent Correspondence to the SC Public Service Commission

Dear Mr. Hollingsworth,

The South Carolina Public Service Commission is in receipt of your correspondence regarding your stated problems with Duke Energy and questions about your Century Link bill. For further review, we are referring this matter to the Office of Regulatory Staff, which is the State's regulatory body that represents the public interest before the Commission. ORS has investigation, inspection, and audit authority over utilities that the Commission does not have.

April Sharpe of the ORS (803-737-5252) will be accepting this referral, and by copy of this email we are notifying her of same.

Please let us know if you should require any additional information.

With best wishes,

Josh Minges, Staff Counsel
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210
Telephone: (803) 896-5193
Facsimile: (803) 896-5231
Josh.Minges@psc.sc.gov
<http://www.psc.sc.gov>

Gates, Nina

Subject: FW: rate hikes and charges on phone bills

From: RODGER HOLLINGSWORTH [mailto:rhwh99@embarqmail.com]

Sent: Wednesday, August 03, 2011 10:55 AM

To: Commissioner.Mitchell

Cc: Commissioner.Mitchell@psc.sc.gov

Subject: rate hikes and charges on phone bills

Randy, just asking but i just seen on the news where duke wants a rate hike, boy is this great timing or what?The day after the dept deal in washington gets approved and the shape the economy is in ,i think they should have to show proof where they need the money .they just merged with progress energy,now their the biggest in the U.S.A.I wish you and me could get a raise just because we want it.My power bill is more now than it has ever been ,i think they adjust your bills anyway.I had to go on disability this year and i pay more attention to whats going on. I worked on a lot of duke jobs over the years and you should see the money they waste ,at this time, i dont think they need to jack rates up . another question , who can tell me what all these charges are on my centurylink phone bill ? I pay at least 20.00 dollars a momth for these extra charges, centurylink said its the state,whats all these extra charges for ? These extra charges are making phone bill higher and higher.Thats like water bill from cpw in greenwood went from 10 to 15 dollars to 40.00 dollars a month,because they needed more money , i guess these big cos. do what they want to. Thanks foe your time,Rodger at rhwh99@embarqmail.com